



# Your final bill made easy



Please note the bill shown is an example and the bill that you receive may not be exactly the same.

# Welcome to your Final Mobile Bill

We want to make it easy for you to understand your bill.

Final bills can vary - depending on your account status. You may have a outstanding balance to pay, have credit due on your account or your account may be balanced.

This guide will help you through your final bill.

## My Bill Summary

### A Virgin Mobile Account Number

### B The Issue Date

This is the date the bill was issued.

### C Your Mobile Plan

On your final bill you will be credited for the amount you have paid on the previous bill from the point of termination.

### D Bill Period

The dates here are from the termination date to the period end date that you have already paid for.

### E Total Amount Due

This final bill shows a credit. Call us on freephone 1908 to request a refund. A cheque will be issued. However if you don't call us we will still refund you after 90 days!

For more information see [virginmedia.ie/billing](http://virginmedia.ie/billing)

## Mobile Bill Details for May 2023

Account Number 123456 | Bill Number 1234567 | Bill Date 23 May 2023 | Page 1/2

**A** **B**

JOE SMITH  
45 WILLOW DRIVE  
CLOONACUR  
LETTERKENNY  
DONEGAL  
D12 3456

www.virginmedia.ie  
Freephone 1908  
Virgin Media Ireland Limited  
Macken House, 39/40 Mayor Street Upper,  
Dublin 1, D01 C9W8  
Registered in Ireland  
Company Registration No. 435658  
VAT Number: IE9661858K  
BIC AIBKIE2D  
IBAN IE10 AIBK 9312 6803 2860 39

## Summary of Charges

Before this bill	Amount	
Previous Bill Amount	€25.00	
Payments & Adjustments	€ -25.00	
<b>Outstanding Balance Due Immediately</b>	<b>€ 0.00</b>	
This Month's Charges		
Date	Amount	
Loyalty Unlimited - 353876326616	10 May 23 to 18 May 23	€ -7.50
<b>This Month's Total</b>	<b>€ -7.50</b>	

**Total Amount Due** **€-7.50**

### You have no outstanding balance, no need to pay anything

Recent payments may not have been deducted from the balance on this bill. If not, they will appear on your next bill

Failure to pay your account in full may result in loss of service. Re-activation of your service could take up to 7 days and will incur a fee.

## USAGE SECTION

### What does all this mean?

The nitty-gritty stuff... All the detail about how your monthly charges add up.

## USAGE:

### F Your Usage Summary

These charges are in arrears and until the point of cancellation.

On the final bill usage will only be charged until the point of cancellation.

### G In Bundle

Details of calls, texts and data you've used within your price plan limit.

### H Out Of Bundle

Details of calls, texts, international calls, premium rate calls and other stuff such as roaming not covered by your monthly price plan. You'll see a charge in the cost column.

I Everything outside of your mobile is added up and displayed here.

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### PAYMENTS AND ADJUSTMENTS

Description	Amount
Your payments	-€25.00
<b>Total</b>	<b>-€25.00</b>

### YOUR USAGE SUMMARY LAST MONTH

Phone Number 353 89 612 166

	Calls	Duration	Cost
<b>In Bundle</b>			
Calls to Irish Mobile	N/A	00:00:00	N/A
Calls to Irish National	N/A	00:00:00	N/A
<b>Out of Bundle</b>			
Calls to International	N/A	00:00:00	N/A
Calls to Service Numbers	N/A	00:00:00	N/A
Calls to UK	N/A	00:00:00	N/A
Voice mail	N/A	00:00:00	N/A
<b>Total Charges for 353 89 612 166</b>			<b>N/A</b>